

Wisemo Release Note

Remote Desktop Guest for Windows

Build : 2019-142

Release

Product:	Remote Desktop Guest for Windows
Version:	18
Build:	2019-142
Shipping from:	27.05.2019
Release Type:	New version

Introduction

This is a major new release, version 18. It contains additional security feature, a unique performance feature, plus other features, enhancements and bug fixes. The new version is included with any myCloud subscription without further cost. For perpetual licensed users, a new license key is needed to run version 18. You can purchase an upgrade to v.18. If you are protected by the WiseMo upgrade insurance program, you are entitled to a free upgrade. WiseMo 12 months upgrade insurance is included with all perpetual license purchases and upgrades.

New features and enhancements

Two-Factor Authentication (2FA) for very secure protection

Log on to a myCloud domain using a 2FA protected myCloud User account. Connect to 2FA protected Host computers and devices (Host v.18 and later). Upon connection you will in addition to usual credentials be prompted to enter a verification code, generated for example by Google or Microsoft authenticator App on your Smartphone (the second factor). VERY SECURE access protection for your most critical computers, like Servers, ATMs or your home computer.

Progressive picture quality

Utilize idle time to improve image clarity. The result is an impressive responsiveness with clear remote screen images. (Host v.18 and later). Image quality improves as bandwidth permits. Great when you need speed, for example opening a window, and high picture quality, when looking at the details.

Multi monitor support with on-line switching

For all your windows PCs and Servers, as well as Mac computers, equipped with more than one monitor (Host must also be v.18):

During a remote control session, quick switch between primary monitor or monitor 1, 2, etc. For Windows, select the extended desktop as well (All monitors).

Pre-define via "Connection properties" which specific monitor to watch upon connection.

Pre-define via "Connection properties" which specific screen area to watch.

File transfer

Improved with drop-down menu for quick access to computer, picture and download folders.

Phonebook and Inventory files

Now possible to specify custom folders for Phonebook and Inventory files, e.g. to store those centrally on a Server, to share by multiple Guest modules, or use by third-party applications.



Bugs fixed

- Start a session directly from a Phonebook file, e.g. placed on desktop or in any folder (right click and select session type). This feature disappeared from build 2017-327
- History list in the “Quick Connect” field was lost after log-off to myCloud domain
- Solved issues with Alt key in combination with various language specific keyboards
- The right-click menu on Hosts in the myCloud and Phonebook pane now indicate active sessions
- Connecting to Mobile Host using a Skin no longer updates the window size to registry, and hence does not affect the window size of the next session.

